

Fashion Factories Terms & Conditions

The following general terms and conditions apply, however regional circumstances and regulations, contractual obligations to suppliers, and matters relating to location, product type and supply logistics may cause these to be varied slightly for specific products, or specific destinations.

Bookings - Deposits & Final Payments: Deposits paid to secure your position in China Travel Experience will be used to secure and pay in full overseas accommodation, therefore the deposit of \$800 USD is a non-refundable deposit. The balance owing payable 40 days prior to travel (the “due date”). Final Payments paid using Credit Card or PayPal will be subject to Merchant Fees. In some cases, our suppliers require payment more than 40 days prior to travel. If this is the case you will be notified at time of booking. We will email you a final payment reminder. Booking confirmations cannot be issued until final payment is received. Any booking not paid in full by the due date is subject to automatic cancellation without further notification. Any deposit paid will be forfeited or, at your request, it may be used as a payment towards an alternative booking. Deposit conditions for certain accommodation and tour products may vary and we will advise you of these conditions and request your consent prior to proceeding with the booking. We highly recommend you purchase travel insurance.

Bookings made less than 40 days prior to travel: Bookings made within 40 days of travel are payable in full by credit card or PayPal only.

PayPal: There are no fees associated with this form of payment for payment of your deposit. Final Payments using PayPal will attract a PayPal Merchant Fee of 1.10%.

Credit Card: There are no fees associated with this form of payment for payment of your deposit. Final Payments using Credit Card will attract a Card Merchant Fee of 1.37%.

Merchant Fees: These are fees charged by Credit Card Companies and PayPal to process payments.

Direct Deposit: There are no card fees associated with this form of payment. Direct Deposits must be made 48 hours prior to the due date to ensure funds are received in time.

Payment Processing Terms & Conditions: By providing your credit card details and accepting our Terms & Conditions, you authorise Fashion Factories to arrange for funds to be debited from your nominated credit card, in accordance with the terms & conditions of the Direct Debit Request Service Agreement ([DDRSA](#)) as amended from time to time.

Your bank or credit card provider may apply currency conversion fees. Credit Cards are required to secure bookings if you are travelling within 14 days.

Standard Cancellation Policy:

- All Bookings cancelled inside 30 days prior to travel are non-refundable.

- Deposited bookings cancelled 30 or more days prior to travel - The \$800 USD deposit is non-refundable PLUS you will be charged any cancellation fees that are levied by the hotel, or other suppliers.
- Fully paid bookings cancelled 30 days or more prior to travel - The \$800 USD deposit is non-refundable PLUS you will be charged any cancellation fees that are levied by the hotel, or other suppliers.

Cancellations must be in writing and should be addressed to the consultant handling the booking.

If a credit has been approved it is valid for 6 months from the date the cancellation was made.

Credit Card Chargeback Fees: Any fees charged to Fashion Factories by our credit card payment provider arising from a chargeback or a disputed charge on the cardholder's credit card will be charged to the cardholder. This fee is non-refundable.

Refunds: All refund requests must be in writing, and made direct to us. We will review your request and assist to resolve any matters.

General

Validity of Rates: Prices are valid for the dates indicated.

Currency: All rates are quoted in US Dollars, or as otherwise indicated.

Payment Options: Fashion Factories accepts Credit Card, PayPal as forms of payment.

Travel Insurance: It is extremely important that you take out Travel Insurance for your trip. It is ESSENTIAL that this insurance covers you for involuntary cancellation of your airfare(s), any loss of luggage, illness etc. Fashion Factories will not be liable for any Travel Insurance for travellers attending the trip.

Accommodation: Accommodation is as specified in the China Trips section of our web sites. All costs are shown in US dollars, unless otherwise stated. We reserve the right to offer alternative accommodation of a similar standard in the case the accommodation operator overbooks their property or for any reason beyond our control. All rates are subject to change without notice. Not all properties provide instant availability and in these cases Fashion Factories checks availability once we receive the booking request.

Flights: Airfares are not included in our offer and must be paid and arranged by the customer. Any fees or cancellation fee's incurred from the airline will be your responsibility and Fashion Factories will not be liable for any circumstance in occurrence to airfares.

Check In / Check Out Times: These vary according to operator. Generally your accommodation check in is 2pm and check out 10am or 12pm. Please note that most properties will require a credit card authorisation on check-in and may need to see photo identification. In the instance that you don't have a credit card usually a cash bond will be required.

China Hotel Proceedings: Please note at time of check-in the hotel will require to scan your passport which they use to register your details to the local Public Security Bureau. This is normal practice in China.

Accommodation Ratings: Are based on the Hotel rating system. Other travel websites may have their own rating system.

Inclusions and Exclusions

Prices DO Include: Accommodation, transfer to the hotel from Guangzhou Baiyun Airport, Travel to and from day events, daily buffet breakfast in the hotel, two dinners, one lunch.

Prices DO NOT Include: Transfer to the airport (as guests vary departure times) Any costs incurred from the destination, meals (unless specified), travel (unless specified), alcoholic beverages, telephone calls, items of a personal nature, room service, mini bar.

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